

## TOP TIER Program Services

TOP TIER Programs-because we believe that better loss performance should yield better profit returns.

Providing you with TOP TIER Services to help steer your success.

## Best-In-Class Customized Risk Control

Your partner in identifying and reducing your business' specific exposures to loss.

- On-site visits with a Risk Control Consultant to evaluate & discuss your individualized safety development plan
- Regular contact to ensure safety & risk management needs are being met
- Detailed loss history analysis including loss trend review & recommendations on reducing these exposures
- TOP TIER Dedicated Senior Risk Control Consultant & experienced Risk Manager providing oversight, & your main point of contact for any risk management concerns
- 24/7 Online Access to a Risk Control Library with videos, hundreds of safety documents & training materials
- Annual Risk Control Summit

## Claims Monitoring & Stewardship

We keep you informed—through direct access, carrier analysis information, and internal reviews—empowering your claims awareness and control.

- 24/7 Online Access to Claims Information & Loss Runs
- · Direct Access to Adjusters
- Notifications for Large Losses & Unusual Activity
- TOP TIER Claims Account Analyst & experienced Adjuster reviewing claims & your liaison for any claims concerns
- Annual Stewardship Analysis Reports

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Soaring above the traditional market. Helping you take control of your insurance costs.