



Program Risk Management Services

Providing you with TOP TIER Services to help steer your success.

BEST-IN-CLASS CUSTOMIZED RISK CONTROL

Your partner in identifying & reducing your business' specific exposures to loss.

- On-site visits to evaluate & discuss your individualized safety development plan
- Detailed loss history analysis including loss trend review & recommendations
- TOP TIER dedicated Senior Risk Control Consultant providing oversight, & your main point of contact for any risk management concerns
- Regular contact to ensure safety & risk management needs are being met
- 24/7 Online Access to a Risk Control library with videos, hundreds of safety documents & training materials
- Safety newsletters & Risk Control conferences

CLAIMS MONITORING & STEWARDSHIP

We keep you informed—-through direct access, carrier analysis information, & internal reviews—-empowering your claims awareness & control.

- 24/7 Online access to claims information & loss runs
- Direct access to Adjusters & Claims Account Executives
- Notifications for large losses, large reserves increases & unusual activity
- TOP TIER Claims Oversight–with reviews on aging claims to ensure they are moving to resolution
- Annual Stewardship Analysis Reports



TOP TIER Programs-we believe that better loss performance should yield better profit returns.

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